

## Disclaimer

The information, services, and content provided by **Roxx1** ("Roxx1," "we," "our," or "us") through our website, mobile application, and service professionals are intended for general informational and service-related purposes only. By using our platform or booking our services, you acknowledge and accept the terms stated in this Disclaimer.

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### 1. General Information

All content on the Roxx1 website, mobile app, brochures, and communication materials is provided for general guidance only.

While we strive to ensure accuracy, Roxx1 makes **no guarantees** regarding the completeness, reliability, or accuracy of any information presented.

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### 2. Professional Services

Roxx1 assigns trained and verified professionals (electricians, plumbers, carpenters, architects, interior designers, etc.). However:

- Actual results may vary depending on the condition of the property, materials used, and customer requirements.
  - Roxx1 is **not liable** for outcomes caused by pre-existing issues, hidden structural problems, or customer-provided materials.
  - Architectural and interior design services involve subjective interpretations; final results may differ from digital designs or concept images.
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### 3. Limitation of Liability

Roxx1 shall **not** be held responsible for:

- Damages resulting from misuse, negligence, or unauthorized modifications made by the customer or third parties
- Delays caused by weather conditions, material unavailability, or external factors
- Electrical or plumbing failures due to outdated wiring, pipes, or improper infrastructure
- Losses, incidental or consequential damages arising from service use

Customers should verify suitability before implementing any recommendations or designs.

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### 4. External Links

Our website/app may include links to third-party websites.

Roxx1 does **not** endorse, control, or take responsibility for the content, policies, or practices of external websites.

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## 5. Customer Responsibilities

Customers are responsible for:

- Providing accurate details during booking
- Ensuring safe access to the service location
- Securing valuables and fragile items before work begins
- Obtaining required permissions, approvals, or NOCs for construction, renovation, or architectural work

Roxx1 is not responsible for delays or issues arising from incomplete or incorrect information provided by customers.

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## 6. No Professional Guarantee Beyond Service Scope

While Roxx1 professionals follow industry standards, we **do not guarantee**:

- Future performance of electrical, plumbing, or structural systems
- Long-term durability of customer-provided materials
- Exact replication of design concepts or reference photos

Recommendations and estimates are based on available information; final outcomes may vary.

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## 7. Testimonials & Reviews

Any testimonials, customer reviews, or success stories displayed on our platforms represent individual experiences.

They are not promises or guarantees of similar results for all customers.

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## 8. Force Majeure

Roxx1 is not liable for failure to provide services due to events beyond our control, including natural disasters, strikes, pandemics, government restrictions, or unforeseen emergencies.

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## 9. Changes to Disclaimer

Roxx1 reserves the right to modify, update, or change this Disclaimer at any time.

Updated versions will be posted on our website and mobile app with a new “Last Updated” date.

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## 10. Contact Information

If you have questions or concerns regarding this Disclaimer, please contact us.