

Disclaimer

The information, services, and content provided by **Roxx1** ("Roxx1," "we," "our," or "us") through our website, mobile application, and service professionals are intended for general informational and service-related purposes only. By using our platform or booking our services, you acknowledge and accept the terms stated in this Disclaimer.

1. General Information

All content on the Roxx1 website, mobile app, brochures, and communication materials is provided for general guidance only.

While we strive to ensure accuracy, Roxx1 makes **no guarantees** regarding the completeness, reliability, or accuracy of any information presented.

2. Professional Services

Roxx1 assigns trained and verified professionals (electricians, plumbers, carpenters, architects, interior designers, etc.). However:

- Actual results may vary depending on the condition of the property, materials used, and customer requirements.
- Roxx1 is **not liable** for outcomes caused by pre-existing issues, hidden structural problems, or customer-provided materials.
- Architectural and interior design services involve subjective interpretations; final results may differ from digital designs or concept images.

3. Limitation of Liability

Roxx1 shall **not** be held responsible for:

- Damages resulting from misuse, negligence, or unauthorized modifications made by the customer or third parties
- Delays caused by weather conditions, material unavailability, or external factors
- Electrical or plumbing failures due to outdated wiring, pipes, or improper infrastructure
- Losses, incidental or consequential damages arising from service use

Customers should verify suitability before implementing any recommendations or designs.

4. External Links

Our website/app may include links to third-party websites.

Roxx1 does **not** endorse, control, or take responsibility for the content, policies, or practices of external websites.

5. Customer Responsibilities

Customers are responsible for:

- Providing accurate details during booking
- Ensuring safe access to the service location
- Securing valuables and fragile items before work begins
- Obtaining required permissions, approvals, or NOCs for construction, renovation, or architectural work

Roxx1 is not responsible for delays or issues arising from incomplete or incorrect information provided by customers.

6. No Professional Guarantee Beyond Service Scope

While Roxx1 professionals follow industry standards, we **do not guarantee**:

- Future performance of electrical, plumbing, or structural systems
- Long-term durability of customer-provided materials
- Exact replication of design concepts or reference photos

Recommendations and estimates are based on available information; final outcomes may vary.

7. Testimonials & Reviews

Any testimonials, customer reviews, or success stories displayed on our platforms represent individual experiences.

They are not promises or guarantees of similar results for all customers.

8. Force Majeure

Roxx1 is not liable for failure to provide services due to events beyond our control, including natural disasters, strikes, pandemics, government restrictions, or unforeseen emergencies.

9. Changes to Disclaimer

Roxx1 reserves the right to modify, update, or change this Disclaimer at any time.

Updated versions will be posted on our website and mobile app with a new "Last Updated" date.

10. Contact Information

If you have questions or concerns regarding this Disclaimer, please contact us.